

STATE OF MARYLAND DHMH

Maryland Department of Health and Mental Hygiene 201 W. Preston Street • Baltimore, Maryland 21201

Martin O'Malley, Governor - Anthony G. Brown, Lt. Governor - Joshua M. Sharfstein, M.D., Secretary

Developmental Disabilities Administration

Frank W. Kirkland, Executive Director

Memorandum

To: Resource Coordinators, DDA Licensed Providers

Cc: DDA Stakeholders, DD Coalition

From: Frank W. Kirkland

Date: April 27, 2012

Re: National Core Indicator's Quality of Life Survey

The Developmental Disabilities Administration (DDA) has been provided with funding through the National Association of State Directors of Developmental Disabilities Services (NASDDDS) to support Maryland's ability to measure and track state developmental disabilities service outcomes and performance. The state will track these service outcomes and performance through the use of the National Core Indicator's (NCI) Quality of Life Survey. The DDA has contracted with Inclusion Research Institute (IRI) and M. Davis and Company (MDAC) to administer the Quality of Life Survey.

Inclusion Research Institute (IRI) is a nonprofit organization whose primary mission is to research, develop and disseminate innovations that enable persons of all ages, including people with disabilities or other disadvantages, to be independent, productive and included in schools, communities, and places of employment. In pursuit of this mission, IRI supports Federal, State and local agencies. IRI has subcontracted with MDAC.

The data obtained by the NCI is essential in DDA's goal of improving the quality of services offered to our people. The information revealed by the indicator's will assist the DDA in improving areas such as employment, rights, service planning, community inclusion, choice, health and safety. The Quality of Life Survey provides the DDA with an opportunity to achieve its vision of self-directed services by interviewing the people and assessing their views of services received.

Therefore, with all of these objectives in mind, the DDA is requesting providers and resource coordinators assistance and partnership with IRI and MDAC in reaching the goal of 400 hundred interviews by June 30, 2012.

There will be a Frequently Asked Questions (FAQ) fact sheet posted soon on the DDA website, www.ddamaryland.org, please check back for updates as more questions and answers are posted.

If you have any questions, please contact:

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